

“Together with the Practice, striving for excellence”



## Patient Participation Group

Wednesday 19<sup>th</sup> June 2024

18:30 – 20:00

Greensand Surgery Waiting Room

### Minutes

1. **Present:** Ted, Joan, Harry, Ann, Nicky, Brian, Jeremy, Gavin, Paul, Celia, Maria, Angela, Anita  
**Surgery:** Dawn  
**Apologies** Caroline, Nicky, Elibeth, Alan, Christine.

2. **Social Prescribing (BRCC). Katie Spring & Mae Eaton.**

Mae outlined the function of the social prescribers. They are funded by the NHS & the Local Authority, Beds Borough & CBC. They take referrals from surgeries, social workers & self-referrals. They offer up to 8 sessions of 1 hour each. They are strictly non-medical. In these sessions they try to understand the issues that their clients have so that they can signpost them to an appropriate area to meet the client's situation. The aim is to get the client to self-manage the issues they have. The client must be 18+ They have approx. 100 volunteers and a large number of organisations that the client can be guided to.

The volunteers undertake a number of tasks including teaching I.T. Skills to access the internet as most of the services are online these days helping with transport, helping lonely clients who need people to talk to etc.

They are also known as the Community Wellbeing Champions.

A Q & A session took place.

I will try to obtain the presentation slides for distribution.

3. **Minutes of Last Meeting 24<sup>th</sup> April 2024 (Actions).**

- **Action** Invite Gill Hiscox to a future meeting to give overview of Healthwatch and how diagnostic centres will work. **Action Ted Completed**
- **Action** Produce draft text for invite for new Members. **Nicky Completed.**

4. **PPG Bank Account. Ted No Transactions. Current Balance (£574.68).**

5. **Houghton Close Re development Dawn/Ted.**

No further official information available, it is widely rumoured that the estate will be put up for sale by CBC. ICB/Estates are monitoring the situation.

6. **Surgery Update. Dawn**

- Staff update. No further staff changes since April's meeting. New staff undertaking training.
- Patient suggestion box. No individual suggestions but comments via friends and family. Dawn can share when appropriate. The positive and negative feedback are discussed in the practice.
- DNA. Updated info shared post meeting.

7. **New Website. Dawn.** New website to hopefully be launched mid-summer once time invested to do some housekeeping so site is up to date.
8. **Flu Clinics Dawn.** Provisional Start Date 5<sup>th</sup> Oct.2024. Letter received from NHS England confirming start date for flu vaccinations will commence 3<sup>rd</sup> October. This means we can now plan for Saturday 5<sup>th</sup> October. Potential full day to get patient engagement. Unclear of the plans for COVID vaccinations yet. **Greensand Surgery does not do the COVID vaccinations so this will be the pharmacies.**
9. **Primary Care Network (PCN). Ted/Dawn/Ann.** The last meeting was the AGM where we elected officers of the committee. The minutes are not available as the Secretary is off sick.
10. **New Members. Ted.** I am delighted to see that we have 8 New members to participate on the PPG group, this is a very healthy number and I look forward to a contribution of ideas and feedback from you all.

11. **A.O.B. Healthcare Reform Feedback Jeremy.**

- **Jeremy** gave a snapshot of the presentation on Referendum in Switzerland on Healthcare Reform.  
Most Healthcare systems are in crisis, The Swiss Private Healthcare act worked well with an 80% occupancy. 2 proposals were being proposed, a limit of 10% of income subsidised from Government, but no detail on how this would be achieved. Jeremy was asked to give a view from a UK perspective.  
2017 Conference in London on the impact of advanced technology cost vs longevity of life. Impact of Home diagnostic cost to monitor patients. This was tried out during Covid. A formula is used to gauge quality of life vs prolonging life could be used. There was a worry about Health Careless Accidents and how this would be catered for. Another concern was Private funding companies' companies seemed to be driving the system.  
A brief discussion took place.
- **Dawn** The path lab is now limiting the stock to practices for urine sample bottles due to cost. This means that either the patient has to buy one from the chemist £1 per bottle or the practice has to buy them in at additional cost. The practice is discussing these options.

12. **Actions from meeting.**

- **Action** Invite Gill Hiscox to a future meeting to give overview of Healthwatch.  
**Action** Share link of new website **Ted.**
- **Action** Ted to Contact members re manning the Flu Clinic provisional date Saturday 5<sup>th</sup> October. **Action Ted.**
- **Action** DNA Year to Date to Members. **Ted.**
- **Action** Future meeting date preferences. **Ted.**
- **Action** Send PCN Chair Review to Members. **Ted.**

13. **Next Meeting Date.**

Wednesday 11<sup>th</sup> September 2024 18:30 – 20:00

**Future Meeting Dates.**

Wednesday 13<sup>th</sup> November 2024 15:30 – 17:00 (Zoom)

Wednesday 19<sup>th</sup> February 2025 15:30 – 17:00 (Zoom)