

“Together with the Practice, striving for excellence”



Patient Participation Group

Wednesday 21st February 2024

15:30 – 17:00

ZOOM

Minutes

- Present: Ted, Joan, Harry, Ann, Brian, Nicky, Caroline. Apologies Pam, Jeremy, Gill.** Due to myself sending an incorrect Zoom ID.
- Healthwatch Gill Hiscox.** Gill would be happy to attend a future meeting to explain the working of Healthwatch. Ted provided the presentation that Gill intended to use.
- Minutes of Last Meeting 13th September 2023 (Actions).**
 - Action 01170517 Houghton Lodge Re development (Jack & Jill Nursery relocation)** Amphill Day Care Centre and surrounding area. Ted/Dawn
 - Action Monthly DNA figures from Dawn.** Dawn
 - Action Diagnostic Centres.** Ted to raise with PCN. **Action Ted**
 - Action** Invite Gill Hiscox to a future meeting to give overview of Healthwatch and how diagnostic centres will work. **Action Ted**
- PPG Bank Account. Ted No Transactions. Current Balance (£574.68).**
- Estates Upgrade /Ground Floor/1st Floor.** Work has started. Completion date mid-March. Staff working from home will return to the practice from 1st April to utilise the rooms, this includes the PCN staff.
- Houghton Close Re development Dawn/Ted.**
No further official information available, ICB/Estates are monitoring the situation.
- Surgery Update. Dawn**
 - Staff update. Dr Vishal Jaiswal started mid-January replacing Dr Kareem. New GP Dr Katherine Murnal (start date to be confirmed) two days a week one to replace Dr Wykes the other to replace Dr Rowe who is reducing his days. Sally, Receptionist after 29 years is retiring in April being replaced by Sutha. Mira HCA after 18 years is leaving at the end of March, discussing recruitment. Kimmy – New Reception staff one morning a week but bank cover to help with the office.
Receptionist off long term sick – 3 months.
Laura Day ANP – PCN recruitment – Greensand Fridays and every third Thursday
 - Patient suggestion box. - none apart from two staff compliments
 - DNA – previous shared
- Wixams Update Ted/Dawn.**

The latest info I have is that the mayor of Bedford, local councillors and the ICB are in discussions. Its been intimated that a practice in Amphill is interested in manning the surgery!

9. Primary Care Network (PCN). Ted/Dawn. Ted has distributed the minutes; no issues were raised.

10. New Members. A brief discussion took place on how we can attract new members to the group. Dawn advised that we could use the text medium if the PPG could provide the information. Nicky was asked if she could put something together for the next meeting.

11. Edatt Dawn advised that this was in its embryo stages, so far, no real feedback is available.

12. A.O.B.

Next Meeting Date.

Wednesday 24th April 2024 18:30 – 20:00

Future Meeting Dates.

Wednesday 19th June 2024 18:30 – 20:00 -

Wednesday 11th September 2024 18:30 – 20:00

Wednesday 27th November 2024 15:30 – 17:00 (Zoom) – change

Wednesday 19th February 2025 15:30 – 17:00 (Zoom)

- Social Prescribing for next meeting.